EGM RFID Top Up Loader Instructions

Your EGM Top Up Loader is used to load a customer's RFID card with credits, for use with EGM range equipment.

How to use the EGM Top Up Loader

To turn on the Loader, press and briefly hold the read key. the reader will start with this shown on the screen.

To be able to sell credit, first obtain a top-up card from your EGM distributor.

Place the top-up card behind the head of the reader and press the read key. If the card is successfully read, the loader will be updated with the amount of credits on the card. To see the current top-up credits available on the loader press the info key.

Site 1
16Feb11 10:50
?   READ   +

Dispensing Credit with the Top Up Loader

To show the current balance of a customer card, place it behind the head of the loader and press the read key. If successful the current card balance will be shown on the screen.

BAL: 20
?   READ   +

To add credits to a customer's card, press the last key until the required level of credit is shown (credits can be added in increments of 1, 5, 10, 20 and 50) then place the customers card behind the head of the loader and press the read key, if successful the credits will be added to the card.
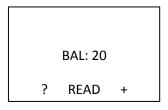
If a mistake is made when applying credits to a card, then the last transaction can be withdrawn by pressing the last key until the word "remove" appears, place the customers card behind the head of the loader and press the read key. Please be aware this function can only be used on the last transaction of the last card used.

Problems with the EGM Top Up Loader

If you attempt to credit a card in a location different from where it was originally purchased, then this message will be shown on the screen.

If there are insufficient credits on the loader the this message will be shown on the screen.

BAL: 20
Wrong Site

BAL: 20
Topup Too Low

How to use the EGM RFID reader

For a customer to use an RFID card, they must first have the required amount of credit loaded onto it by the golf shop.

A range machine will have the following device on its front panel.

If the dispenser is ready to vend, the RFID reader will have the following message on its screen.

Present Card

When the customer places the card over the indicated area on the front panel of the RFID reader, aslong as the card is in credit, the value will be shown as follows.

Credit = 20

The dispenser will now vend the set amount of balls, during the vend the RFID reader will show the following message.

Vending = Small

Once the dispenser has started vending the customer can remove the card.

When vending is complete the RFID reader will show the remaining credits on the screen

Credit = 19

If it has not been done already, remove the card from in front of the RFID reader.

Problems with the RFID reader

If the customer attempts to use the card in a location other than where it was purchased then the following message will be shown.

WRONG SITE

If the RFID card no longer has any credit on it, the customer will be notified of this on the RFID reader screen.

TOPUP CARD

If for some reason the dispenser fails to vend then the following message will be shown.

VENDING FAILED